

Canary Hearing COVID-19 Update (May 4, 2020)

Dear Friends,

I want to update everyone to let you know how we intend to move forward while the pandemic is ongoing. We are appreciative of Governor Hogan's leadership and are respectful of the efforts to mitigate the spread of COVID-19. As such, we will not begin seeing patients in our office again until the Governor announces the beginning of step one of his program for re-opening Maryland businesses. I am following state guidance very closely and it appears we will see a loosening of restrictions in mid to late May.

Current Practices

We have been providing “curbside service” since the outset of this pandemic. I am very happy that we have been able to help every one of our patients who has reached out to us for service and repair needs. We will continue to provide this service as long as it is necessary so please do not hesitate to call if a problem arises.

The new normal

Once the governor announces stage one of the recovery plan we will begin seeing patients in our office. I and my staff will be taking steps to ensure the office is a safe environment in which to receive care. Apart from aggressive infection control, and mask and glove use, we will be spacing appointments in such a way that ***when you come in for a visit you will be the only person in our office at the time of your appointment.*** In order to help achieve this, we will continue to practice “curbside service” for regular maintenance, cleaning, and repairs.

I miss you all and look forward to getting back to the old normal. Until that time we will just keep making lemonade out of lemons. Please call (410-224-4327) if you need something.

- Mike Canary